# D790-D790A USEC GUIde



Sagemcom

Dear customer,

You have just acquired a new generation Sagemcom telephone. Thank you for placing your confidence in us.

This device has been manufactured with the utmost care. If you should have difficulties in operating it, we recommend that you consult this user manual.

This product follows a strategy of continuous development. We reserve the right to make changes, modifications and improvements without notice to the products described in this quick start guide.

To operate the device safely and easily, please read carefully the paragraph "Recommendations and safety instructions", page 2.

The CE label confirms that the product complies with the 1999/5/EC regulations of the European Union Parliament regarding wireless systems and telecommunications.

The declaration of compliance may be looked up on the www.sagemcom.com website section «Support», or can be obtained from the following address:

Sagemcom Broadband SAS 250, route de l'Empereur 92848 Rueil-Malmaison Cedex - France

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# Recommendations and safety instructions



For safety reasons, never put the handset in the base station without the battery inserted or without the lid on the battery compartment as this could cause an electric shock.

To avoid damaging your handset/base, only use certified rechargeable batteries NiMH 1.2 V 650 mAh, never use never use non-rechargeable batteries. Insert the batteries in the handset/base battery compartment respecting polarity.



Only use the enclosed Sagemcom power supply unit and connect it to your plug socket as per the instructions in this user guide and on the power supply unit's sticker. As a precaution if there is a risk of danger, the power plug can be pulled out to disconnect the 230 volt power supply. Therefore the sockets should be near the device and easily accessible.



Do not install your DECT telephone in a damp environment, such as a bathroom, washroom, kitchen etc, and not within 1.50 metres of a source of water or outside. This device is designed for use in temperatures of between 5 °C and 45 °C.



In regions greatly affected by electrical storms we recommend that you protect your telephone circuit with a special fixture for excess voltage.



Do not attempt to remove screws or open the appliance. It does not contain any user-replaceable parts.





This product is intended to be connected to the public analogue telephone network of any British and Irish network operator.

Should you experience any problems, contact your nearest specialst dealer or the Sagemcom Support Team on 0845 0900 316.



Your DECT telephone has a range of approx. 50 metres indoors and up to 300 metres outdoors. The range can be affected by the proximity of metal objects, such as a television and electrical devices.

Zones without reception may appear owing to elements in the building. This can cause brief interruptions in the conversation, caused by faulty transmission.



Certain medical equipment and highly-sensitive machines or security systems may be affected by the transmission power of the telephone. In these cases we recommend adhering to the safety information.



Your D790-D790A has anti-skid pads that should leave no traces on your furniture and ensure stability. However, given the the wide variety of finishes used by furniture manufacturers, traces may appear on surfaces in contact with the parts of your D790-D790A. Sagemcom Broadband SAS decline all responsibility in any such cases of damage.



The used battery must be disposed of in line with the recycling regulations in this user manual.

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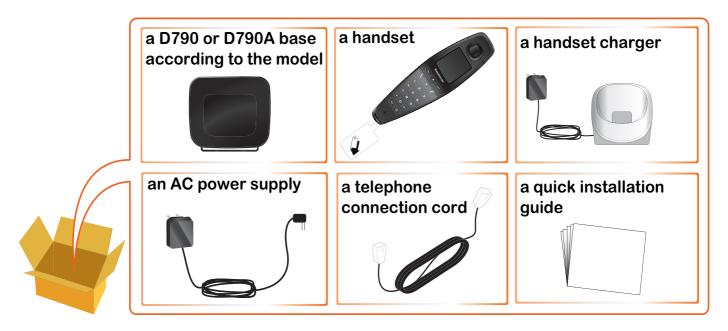


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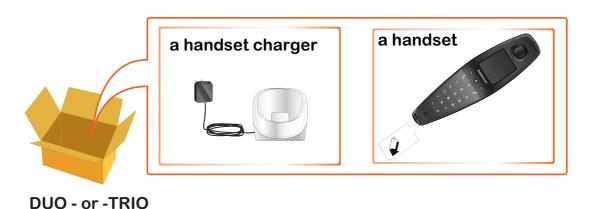


# The pack

Make sure that your pack contains the following items:



In the case of purchasing a pack DUO or TRIO, you will find in addition:



# Your phone

#### The base

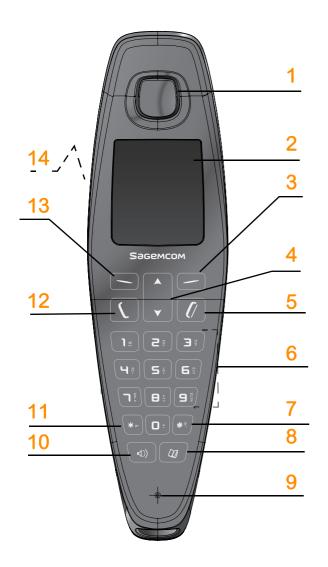




| Caption | Description   |
|---------|---|
| 1       | Indicator light   |
| 2       | Telephone socket  |
| 3       | Power socket  |
| 4       | <ul> <li>button Paging/Pairing :</li> <li>Short press: paging of handsets</li> <li>Long press: pairing of handsets</li> </ul> |

# Note Indicator light operation: Fixed for 10 seconds: base startup. Fast flashing: the base is in pairing mode. Medium Flashing: searching for handsets paired on the base. Slow flashing: ongoing call in progress.

#### The handset



| Key        | Description   |
|------------|---|
|            | 1 Speaker   |
|            | 2 Graphic screen  |
|            | 3 Programmable / cancel shortcut key                                      |
| <b>A Y</b> | 4 Browsing through the menus  |
|            | 5 Hang up key.  Long press: Switch off handset                            |
|            | 6 Alphanumeric keypad   |
| # 4        | 7 # key.  Hold down during a call:  Deactivate / Activate the  microphone |
|            | 8 Phonebook access key  |
|            | 9 Microphone.   |
| (4))       | 10 Hands-free key   |
| * ~        | 11 Star key :  Long press: keypad lock / unlock                           |
| (          | 12 Pick-up key / Hands-free.  Long press: Switch on handset               |
|            | 13 Programmable/confirm shortcut key.                                     |
|            | 14 Indicator light *.   |

<sup>\*</sup> Your **D790-D790A** has an indicator light on the back of the handset.



#### Indicator light operation:

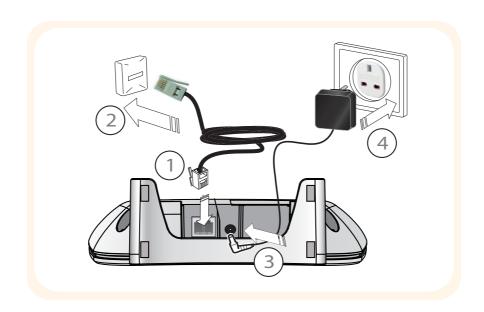
| On:           | When pressing a keypad button.                      |
|---------------|---|
| Flashing:     | When paging or receiving a call (internal/external) |
| Slowflashing: | A new event occured                                 |

# **Connecting the base**

Note Check the safety instructions (page 2) before setting up your phone.

Take the base and turn it over.

- 1 Take the telephone connecting cord, plug the phone into its socket.
- Connect the other end of the cord to the telephone wall outlet.
- 3 Take the power adapter. Connect the power adapter cord to the underside of the base.
- 4 Connect the power adapter to the wall power socket.
- 5 Position the base in its final location.



# Setting up the handset



- 1 Connect the power adapter of the charger to the mains socket.
- 2 The batteries are already inserted in the handset. To start using your handset, simply remove the plastic tab by pulling on it firmly in the direction of the arrow.
- 3 The screen will turn on.
- 4 An information screen presents the current language used.
- 5 Select the language using ▲ or ▼ keys. Press OK.
- 6 An information screen asks you to choose the country where you will use your telephone.
- 7 Select the country using ▲ or ▼ keys. Press OK.
- 8 Place your handset on its charger and fully charge the batteries for at least 15 hours prior to the initial use.

A beep sounds when you place the handset on the charger.

The battery charging icon moves to inform you that charging is in progress. The icon will stop moving when the batteries are fully charged.

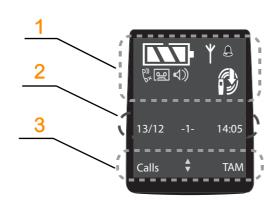
**Note** By default, the handset is registered on the base.

If your handset is not recognized by the base, launch manual recognition (refer to the section "Associating a new handset to D790 base ", page 39).

#### The screen

#### THE ICONS DISPLAYED

In standby mode or during use, your phone screen informs you of your phone's current state through icons, and in particular:

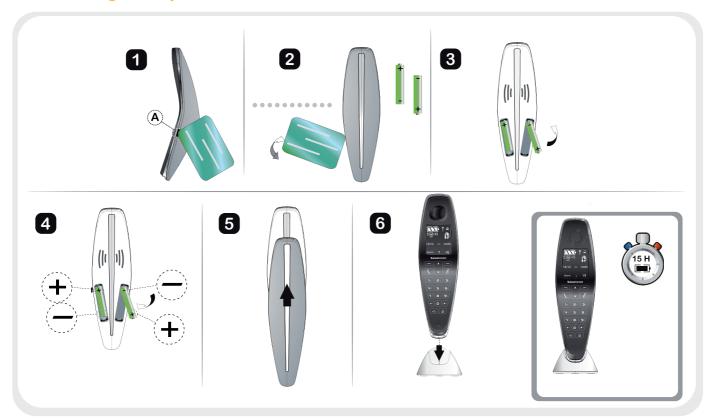


| Caption | Description  |   |          |  |
|---------|--|---|----------|--|
| 1       | Status icons Indicates your phone's current state. |   |          |  |
|         |  | Battery charge condition  | 4        | Signal   |
|         | <b>(</b> P))                                       | Phone in conversation mode  | <b>a</b> | Alarm on   |
|         | g×   | Secret mode on  | On       | lly for the D790A model:                           |
|         | 4))  | Hands-Free on   | <u>e</u> | Flashing : new                                     |
|         |  | Low transmission  |          | message(s) on your answering machine or voicemail  |
| 2       |  | mation field<br>section will display:   |          |  |
|         | • Cu   | rrent time (if handset pla  |          | in the charger),<br>(if taken out of the charger). |
| 3       | This Bro   | able keys<br>section will display:<br>owser and confirmation k<br>arger),<br>ort-cut keys (of taken out |          | (if handset placed in the                          |

#### LOW TRANSMISSION MODE

Due to its Low Transmission feature your handset will adjust the power consumption according to the distance to the base station.

# **Battery replacement**



- 1 Have your credit card or any plastic card ready to remove the battery compartment.
  - Slide your card into one of the notches (A) on the sides of the handset.
- 2 Lift (or push down) the card gently to free the other clips of the battery compartment.
- 3 Remove the old batteries.
- 4 Insert the new batteries as indicated and according to their electrical polarity.
- 5 Slide the battery compartment cover from the bottom of the handset towards the top. It should connect securely.
- 6 Place your handset on its charger and fully charge the batteries. A beep sounds when you place the handset on the charger.

Note Depleted batteries should be disposed of in line with the recycling instructions on page 54 ("Environment").

# **Charging your phone**

To charge your phone, place the handset in the charger, making sure the charger is connected to an AC outlet.

During the charging process an animated battery icon progresses from empty to full. Once it has stopped the batteries are charged.

#### Note

To ensure optimum performance, charge the handset in the charging unit for at least 15 hours prior to its first use. During the charging process the batteries may get warm; this is normal behaviour and no reason for concern.

If handset and telephone base fail to connect we recommend to check all cables as displayed in this User Guide.

#### **WARNING**

To prevent damage to your handset, only use approved AAA format NiMH 1.2 V 650 mAh rechargeable type batteries. Never us non-rechargeable batteries.

# **Browsing through the menus**

#### **Browser**



This browser allows you to quickly access menus and change your settings easily. It points in two directions.

When choosing menus, press the top ▲ or the bottom ▼ of the browser to access the previous or next menu.

During a call, press the top ▲ of the browser to increase the volume or the bottom ▼ to decrease it.

#### Programmable keys

Your phone has two so-called "programmable" keys allowing you to associate a shortcut to the menus you use most. This shortcut can then be accessed from your phone's home screen.

These keys are also used to confirm or cancel an action in a menu.

| Programmable key | Use this key from the home screen to                      | Use this key from the menus to   |
|------------------|---|--|
| Left             | Directly access the associated menu through the shortcut. | <ul> <li>Confirm the current entry.</li> <li>Display additional menu options available during a call.</li> </ul> |
| Right            |   | Cancel the current entry.  |

Note

For further details on programming the left and right programmable keys, see section "Setting up short-cut keys", page 36.

#### Illustration

To browse through menus, use the browser and the two programmable keys:

- Press the top ▲ or bottom ▼ of the browser key ↓.
   The main menu is displayed on the screen.
- 2 Press the top ▲ or bottom ▼ of the browser key to scroll through the menus and access the desired function.
- 3 Confirm your choice/Enter the displayed menu by pressing the left programmable key \_\_\_.
- 4 Cancel your choice/Exit the displayed menu:
  - either by pressing the right programmable key \_\_\_\_,
  - or by pressing the [//] key; the home screen is displayed.

#### DETAILED BROWSER EXAMPLE: ADJUST THE DATE AND TIME

Note It is recommended to set the date and time accurately to allow you to follow the chronological order of your calls and messages.

Note If you have the **Display number** option, the date and time will, depending on your operator, be set automatically when you receive a call.

To access the date and time setting menu:

- 1 Press the top ▲ or bottom ▼ of the browser key ↑
- 2 The main menu is displayed on the screen.
- 3 Scroll through the menus to the SETTINGS menu by pressing the top ▲ or bottom ▼ of the browser key .
- 4 Enter the SETTINGS menu by pressing the left programmable key —. The SETTINGS menu is displayed.
- 5 Scroll through the menus to the **DATE/TIME** menu by pressing the top ▲ or bottom ▼ of the browser key 🌲.
- 6 Enter the DATE/TIME menu by pressing the left programmable key —. The DATE/TIME menu is displayed.
- 7 Enter the DATE: using the numeric keypad (day, month and year) in the form DD/MM/YY.
- 8 Confirm your entry by pressing the left programmable key —. The home screen displays the message **OK**.
- 9 Enter the TIME: using the numeric keypad (hours then minutes).
- 10 Confirm your entry by pressing the left programmable key —. The home screen displays the message **OK**.

You have just set your phone's current date and time.

Refer to section "Menu tree structure", (page 16) for an overview of your phone's functions.

#### Menu tree structure

# PHONEBOOK < New > Option VIEW EDIT ADD NUMBER NEW ENTRY DELETE TRANSMIT

# "Menu during a call" SIMPLE CALL HANDSFREE CALL TRANSFER (\*\*) SECOND CALL - PHONEBOOK CALLS SECRET ! RECORD (\*) SECOND CALL SWITCH 3-PARTY CONF **HANDSFREE** PHONEBOOK CALLS SECRET RECORD (\*) HANGING UP

#### **CALLS**

INCOMING CALLS
OUTGOING CALLS
EVENTS

#### **ACCESSORIES**

**ALARM** 

**ROOM. MONITOR** 

#### **RING TONE**

EXTERNAL CALL

**INTERNAL CALL** 

**BEEPS** 

SILENT MODE

- (\*) Model **D790A**.
- (\*\*) Only if two handsets are registered on the same base.



#### **SETTINGS**

| PROGRAM KEYS  DATE/TIME  CONTRAST  AUTO HANG UP  AUTO PICKUP  VOICE BOX NO  LANGUAGE  KEYPAD LOCK  RESTRICTION  LIGHT EFFECT |             |   |
|--|-------------|---|
| ADVANCED SET.  | SET HANDSET | REGISTRATION  |
|  |             | BASE PRIORITY RESET HANDSET PERSON REGISTR HANDSET NAME |
|  | SET BASE    | REGISTR.MODE  |
|  |             | RESET BASE  DELETE HANDSET.  RENAME BASE  INTRUSION     |
|  | SET LINE    | NETWORK TYPE  |
|  |             | DIAL FLASHING PABX PREFIX COUNTRY                       |
|  | CHANGE CODE |   |

#### ANS.MACH (\*)

| MESSAGES       | PLAY        |
|----------------|-------------|
|                | DELETE OLD  |
|                |             |
| ANSWERING MODE |             |
|                |             |
| OUTGOING MESS. | PLAY        |
|                | CHANGE      |
|                | DELETE      |
|                |             |
| SETTINGS       | REMOTE CODE |
|                | MODE ENREG. |
|                | NO OF RINGS |

(\*) Model **D790A**.

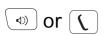


#### Procedures in your booklet

This user guide will explain the product features by either:

- displaying the direct shortcut keys
- displaying the path to certain features

#### **EXAMPLE:**



means that you can use one of the two buttons offered to access the function.

"Menu during a call" > HANDSFREE means that you access this function by displaying the menu and then the HANDSFREE function.



# Making and receiving calls...

# Managing a call

# Making a call

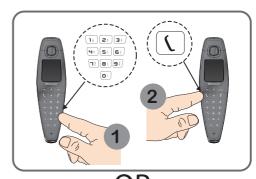
#### METHOD 1

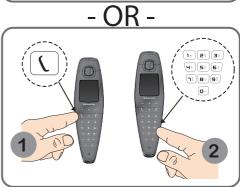
- 1 Dial your contact's number.
- 2 Press the key ().

#### METHOD 2

- 1 Press the key ().
- 2 Dial the number.

At the end of the call, press the handset  $\sqrt{\phantom{a}}$  key and replace the handset on its charger.

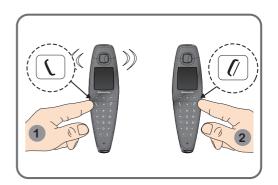




#### Receiving a call

- 1 Press the \(\cup \) key to take the call.
- 2 At the end of the call, press the handset 1/2 key and replace the handset on its charger.

A beep sounds.



Notes Your handset includes the AUTO PICKUP and AUTO HANG UP functions.

For further details, refer to the "Picking up and hanging up calls automatically", page 36.

#### Checking your operator voice mail

Notes You must first define the phone number for your operator voice mail. For further details, refer to the "Changing your voice mail number", page 37).

 $\left( \begin{array}{c} \mathbf{1} = \end{array} \right)$  (long press).

Or dial your voice mail number. Press the \(\cup \) key.

Follow the instructions issued by your operator's online answering machine.

Notes Select the preferred **D790A** answering machine setting:

- Answering machine activated: the message read/record function is handled by your **D790A** answering machine.
- Answering machine deactivated: the message read/record function is handled by your operator.

# Managing several calls

Your phone allows you to take and manage several calls when you are already on the line.

These calls can be managed with the "Menu during a call".

#### Receiving a second call

During a call, a beep indicates the arrival of a second call.

To take this call, press **ACCEPT** when the message is displayed on the screen.

Your first call is put on hold and you can talk with the second caller.

#### Making a second call

"Menu during a call" > SECOND CALL

Dial your contact's number and confirm.

The message **SECOND CALL** is displayed on the screen to indicate that the second call is in progress.

#### Switching from one call to the other

"Menu during a call" > SWITCH

The call in progress is then put on hold and you can take back the previous call.

#### **Ending one of the calls in progress**

"Menu during a call" > HANGING UP

The call in progress is interrupted and you take back the previous call.



# Talking with two contacts at the same time (3-party conference)

"Menu during a call" > 3-PARTY CONF

You can then talk with your two contacts at the same time.

To end the 3-party conference, press the key [/].

# **Using additional handsets**

You can associate additional handsets with your phone. You can then:

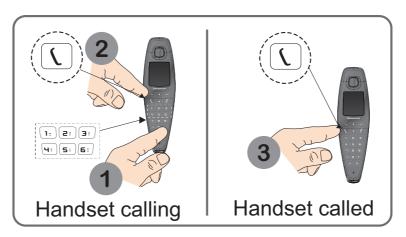
- make calls between two handsets,
- transfer calls to another handset,
- transfer your directory files to another handset (refer to the "Transferring entries from one handset to another", page 29),
- monitor another room (refer to the "The Surveillance mode", page 49).

**Notes** You first have to pair the handsets with the base.

For further details, refer to the "Associating a new handset to D790 base", page 39.

#### **Calling another handset (intercom)**

- 1 Enter the handset's number directly on the keypad (1-6).
- 2 Press (... The selected handset rings.
- 3 Take the call from the handset called with the \(\cup \) key.
- 4 End the call by pressing [/].



#### Transferring a call to another handset

Notes You must have at least two handsets paired on the same base.

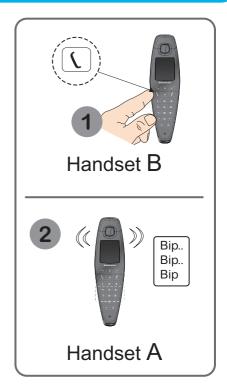
#### "Menu during a call" > CALL TRANSFER

- Select the handset and confirm.
   The handset called rings.
- 2 Pick up the other handset and then transfer the call by pressing [/].

#### **Intrusion**

With this function, another handset registered on the same base can join a call in progress.

- 1 Press the \(\cap \) key of the handset that you want to include in the conversation (handset B).
- 2 Your **D790-D790A** handset in communication (handset A) emits 3 consecutive beeps to tell you of the intrusion of handset B.

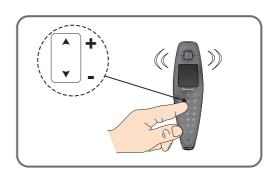


# **Options during a call**

You can use the following options during a call:

#### Adjusting the volume

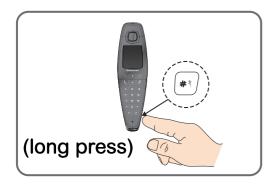
- To increase the volume, press ▲.
- To decrease the volume, press ▼.



Note In handset mode the minimum volume level is 1 and the maximum volume level is 8.

In handsfree mode the minimum volume level is 1 and the maximum volume level is 5.

# **Enabling/Disabling the secret mode (during a call)**



Or

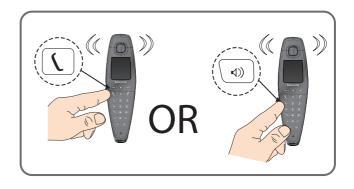
"Menu during a call" > SECRET > Activ.

The secret mode allows you to temporarily mute the line so that you are not heard by the caller. Once enabled, the **SECRET MODE** message flashes on the screen.

To disable the secret mode, Press Exit.

#### Enable/Disable loudspeaker (handsfree mode)

HANDSET LOUDSPEAKER (during a call)



Or

"Menu during a call" > HANDSFREE > Activ. or Disable

#### Recording a conversation (D790A only)

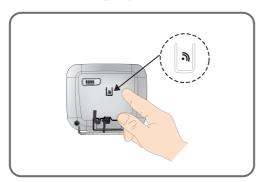
ATTENTION According to UK legislation it is prohibited to record a conversation without your conversation partner's knowledge and consent.

"Menu during a call" > RECORD > Begin then End

Confirm the messages on the screen.

Recorded messages are considered as new answering machine messages and are stored in the menu "ANS.MACH > MESSAGES > PLAY".

# Locating your handset



If you have misplaced your handset, press the  $\mathfrak{J}$  key on your phone's base.

The handset will ring.



# Using the phonebook

You can save up to 100 entries (24 digits and 12 characters) in the phonebook.

#### **Creating an entry**

Menu > PHONEBOOK > < New >

Specify the required information by confirming at each step:

- **NEW NAME?**: enter your contact's name,
- NEW NUMBER?: enter their number,
- HOME, WORK, MOBILE or FAX: select the number type.
- TRNSF.MODE?: Select if you want to transfer this contact to another handset that has been registred to the **D790** base:
  - Press **Yes** to transfer your contact to other handsets registered on the base (for further details refer to paragraph "Transferring entries from one handset to another ", on page 29).
  - Press **No** to skip transfer operation and save the entry to the phonebook.

# **Changing an entry**

Menu > PHONEBOOK > Option > EDIT

The telephone proposes to modify:

- The name,
- The number,
- The type of number,

then proposes to transfer the modified entry to another handset registered on the base :

- Press **Yes** to transfer your contact.
- Press No to skip transfer operation and save the entry to the phonebook.



#### **Deleting an entry**

#### Menu > PHONEBOOK > Option > DELETE

Confirm the deletion of the entry.

#### Adding another number to an entry

#### Menu > PHONEBOOK > Option > ADD NUMBER

Specify the required information by confirming at each step:

- NEW NUMBER?: enter the number,
- HOME, WORK, MOBILE or FAX: select the number type,
- TRNSF.MODE?: select Yes/No (refer to paragraph "Transferring entries from one handset to another ", on page 29).

#### Transferring entries from one handset to another

Note You must have at least two handsets paired on the same base.

#### Menu > PHONEBOOK > Option > TRANSMIT

Each handset has its own phonebook.

To transfer one or more entries from a phonebook to another handset:

- 1 Confirm the message BY INTERCOM.
- 2 Choose the desired option to transfer:
  - ONE ENTRY: the current entry,
  - MANY. ENTRIES: the selected entries,
  - ALL ENTRIES: all the phonebook entries.
- 3 Select the handset to which the data is to be transferred. The receiving handset will ring.
- 4 Pick up the handset by pressing \( \). A confirmation message is displayed.

# Listening and Recording... (model D790A)

IMPORTANT Your answering machine is able to record individual messages of up to 2 minutes.

> Your answering machine will turn itself off once it has reached its recording capacity (12 minutes for high recording quality / 24 minutes for standard recording quality (For further details, see section "Changing the recording quality", on page 46)).

> In such case please check and delete your old messages to free up memory space.

# Enabling/disabling the answering machine

Menu > ANS.MACH > ANSWERING MODE > ON or OFF

When the answering machine is enabled, the pi icon is displayed.

#### Note

Select the preferred **D790A** answering machine setting:

- Answering machine activated: the message read/record function is handled by your **D790A** answering machine.
- Answering machine deactivated: the message read/record function is handled by your operator.

#### Note

For further details on the settings of your answering machine, see section "Answering machine settings", on page 46.



# **Answering machine message**

Note If you have not saved a personal announcement, the answering machine will automatically use the pre-recorded announcement.

#### Recording your outgoing message

Menu > ANS.MACH > OUTGOING MESS. > CHANGE

Confirm the instructions on the screen.

#### Listening to your outgoing message

Menu > ANS.MACH > OUTGOING MESS. > PLAY

The currently used announcement is played.

#### **Erasing your outgoing message**

Note If you have erased your personal announcement, the answering machine will use the pre-recorded announcement.

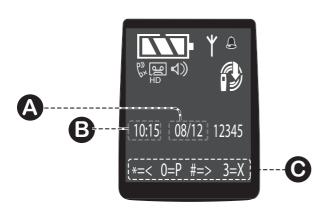
Menu > ANS.MACH > OUTGOING MESS. > DELETE

Confirm the instructions on the screen.

# Messages

#### Listening to your messages

Menu > ANS.MACH > MESSAGES > PLAY



A: date of recording of the message.

B: time of recording of the message

C: control keys while reading messages.

The messages are played in chronological order (from oldest to newest). At the end of the last message, the answering machine will stop automatically.

Note Please be aware that your phone line provider needs to allow CALLER ID for your phone to display caller name and number. Please contact your phone line provider for further information.

#### Managing your messages

When playing back messages, press the following keys:

| То                                 | FROM THE HANDSET |
|------------------------------------|------------------|
| Go on to the next message          | 1 press          |
| Return to the start of the message | 1 press          |
| Return to the previous message     | 2 presses        |
| Pause/Resume playback              | 1 press          |
| Delete the message being played    | 1 press          |

# Querying your answering machine remotely

This function allows you to check your messages even when you are not at home.

Your answering machine must be activated.

- 1 Dial your phone number.
- 2 While listening to your message press the \*\* key and enter your remote access code.

#### When playing back messages, press the following keys:

| To                                      | FROM THE REMO | OTE |
|---|---------------|-----|
| Play / Stop message                     | 1 press       | 5   |
| Disable the answering/recording machine | 1 press       | 9   |
| Go on to the next message               | 1 press       | #   |
| Return to the start of the message      | 1 press       | *   |
| Return to the previous message          | 2 presses     | *   |
| Delete the message being played         | 1 press       | 3   |
| Pause/Continue playback                 | 1 press       | 0   |

| Note | By default, the remote access function is deactivated To activate it, you should modify the remote enquiry code (0000 by default).  To modify the remote enquiry code, refer to paragraph |
|------|---|
|      | "Changing the remote querying code", on page 46.  |

# **Delete all your messages**

Menu > ANS.MACH > MESSAGES > DELETE OLD

Confirm the deletion.





# The phone

#### Change the ring tone

Your **D790-D790A** has 17 ring tones.

Menu > RING TONE > EXTERNAL CALL and INTERNAL CALL

You can change the ring tone of:

- external calls,
- internal "intercom" calls (between handsets).
- 1 Scroll through the pre-recorded ring tones and confirm.
- 2 Adjust the ring tone volume (from 1 to 4) and validate.

#### **Enabling/Disabling audio alerts**

Menu > RING TONE > BEEPS

The audio alerts apply to:

- · BATTERY LOW: low battery,
- KEYTONE: keypad keys pressed,
- CHARGER: placing the handset on the charger.

Follow the instructions on the screen and confirm.

#### **Enabling/Disabling the silent mode**

Menu > RING TONE > SILENT MODE

Follow the instructions on the screen and confirm.

A short-cut key can be set up with this function (refer to paragraph "Setting up short-cut keys", page 36).

#### Activate / Deactivate the light effect

You can activate or deactivate the indicator light on the back of the handset.

Menu > SETTINGS > LIGHT EFFECT

Follow the instructions on the screen and confirm.

For further details, refer to the section "The handset", on page 8.

#### Setting up short-cut keys

You can define a shortcut for the function(s) you use most.

Menu > SETTINGS > PROGRAM KEYS

Select the menu to be displayed as a shortcut for the left \_, and right \_ programmable keys, confirming each step.

## Setting the date and the time

Menu > SETTINGS > DATE/TIME

- 1 Enter the DATE: in the format DD/MM/YY.
- 2 Enter the TIME: starting with the hours and then the minutes.
- 3 Confirm your entry.

For further details, refer to the section "Detailed browser example: adjust the date and time", on page 15.

## Picking up and hanging up calls automatically

This function allows you to take and end a call by simply taking the handset off its charger or placing it back on its charger.

Menu > SETTINGS > AUTO HANG UP or AUTO PICKUP

Follow the instructions on the screen and confirm.

## Changing the display language

#### Menu > SETTINGS > LANGUAGE

Select the language to be used and confirm.

## Changing your voice mail number

**Note** If you do not know your voice mail number, request it from your network provider.

#### Menu > SETTINGS > VOICE BOX NO

Enter the voice mail number and confirm.

Note For further details on your operator voice mail, refer to section "Checking your operator voice mail", on page 21.

#### **Call restriction (Parental Control)**

Set up customised call restrictions to barr certain prefixes or international calls. You can define up to 5 different profiles..

#### Menu > SETTINGS > RESTRICTION

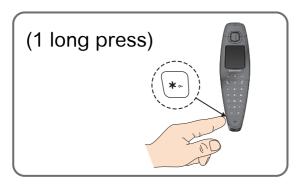
1 Enter the base code and confirm.

Note The default code is 0000.

- 2 Select an entry (from 0 to 4) and confirm.
- 3 Enter the prefix to be inhibited and confirm.
- 4 Return to the previous menu and confirm the activation of the function.

## **Enabling/Disabling keypad locking**

This function lets you lock the keypad when you are not calling.



Menu > SETTINGS > KEYPAD LOCK

Follow the instructions on the screen and confirm.

**Note** To unlock the keypad keep (\*) pressed for a few seconds.

#### Changing the default code

The base code is required to access certain security functions (banned calls, reinitialising the base, etc.).

Menu > SETTINGS > ADVANCED SET. > CHANGE CODE

Enter the old and then the new code and confirm.

# Allow/Prevent the sharing of a call with another handset

Note If you disable the intrusion mode, you will not be able to share a call in progress with another handset (refer to paragraph "Intrusion", page 25).

Menu > SETTINGS > ADVANCED SET. > SET BASE > INTRUSION

Follow the instructions on the screen and confirm.



#### The handset

#### Associating a new handset to pgo base

You can associate/register up to 6 GAP compatible handsets with your base by following below pairing process.

#### Register an additional p790 handset:

1 Go to

Menu > SETTINGS > ADVANCED SET. > SET HANDSET > REGISTRATION

- 2 The message "Register HS" appears on the screen.
- 3 Press Yes to put the handset into pairing mode to search for the base.

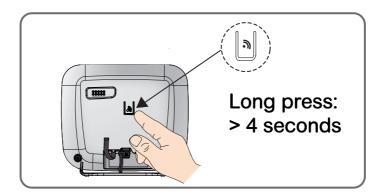
#### Register a handset from a different manufacturer:

Put the handset into pairing / registration mode to look for the base unit (please refer to the manual of your handset).

#### Put the **D790** base into pairing mode:

While your handset is in pairing mode keep the paging button (on the back of your base) pressed for several seconds.

Your base will now search for new handsets.



Your base will automatically exit the pairing mode as soon as the new handset has been registered.

#### Defining the main base for your handset

This function allows you to specify the priority base to be used for making calls.

Note Only if you have paired the same handset on several bases.

Menu > SETTINGS > ADVANCED SET. > SET HANDSET > BASE PRIORITY

Select the base that the handset should use first.

**Note** In automatic mode your handset will automatically select the most suitable base.

#### Resetting the handset

When you reset your handset, all the settings are returned to their initial values (factory settings), except for the phonebook.

Menu > SETTINGS > ADVANCED SET. > SET HANDSET > RESET HANDSET

Follow the instructions on the screen and confirm.

#### Renaming the handset

You can assign a meaningful name to your handset if you have several handsets.

Menu > SETTINGS > ADVANCED SET. > SET HANDSET > HANDSET NAME

Follow the instructions on the screen and confirm..

#### **Customizing the handset's registration**

This function allows you to pair your handset with a phone base (if you have more than one).

Menu > SETTINGS > ADVANCED SET. > SET HANDSET > PERSON REGISTR

#### FROM THE HANDSET:

- 1 Select the base number and confirm.
- 2 Enter the new base name and confirm.
- 3 Enter the base code.

Note The default code is 0000.

#### FROM THE BASE:

- 4 Press the paging button for several seconds . the light flashes (refer to the section "The base ", on page 7), the base is in pairing mode.
- 5 Once the handset is registered, a screen asks you to specify which position you would attribute to the registred handset. Use keys ▲ or ▼ and validate.

The pairing mode is automatically exited.

#### **Adjusting the contrast**

Menu > SETTINGS > CONTRAST

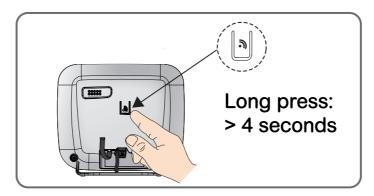
Select the appropriate contrast level (LEVEL 1 - LEVEL 5) and confirm.

#### The base

#### **Enabling the pairing mode**

The pairing mode needs to be enabled to pair an additional handset with your **D790** base.

You can either do this by pressing the button on the back of the base for more than 4 seconds.



Or you can use the handset Menu to activate it:

Menu > SETTINGS > ADVANCED SET. > SET BASE > REGISTR.MODE

Your base will now remain in pairing mode for approximately a minute.

Please consult page 7 for more information about the base unit.

Note Your base will remain in pairing mode for about a minute.

## Resetting the base

When you reset your base, all the settings are returned to their initial values (factory settings), except for the phonebook.

Menu > SETTINGS > ADVANCED SET. > SET BASE > RESET BASE

1 Enter the base code and confirm.

Note The default code is 0000.

2 Follow the instructions on the screen and confirm.

#### Removing a handset registered on the base

Menu > SETTINGS > ADVANCED SET. > SET BASE > DELETE HANDSET.

1 Enter the base code and confirm.

Note The default code is 0000.

2 Select the handset number and confirm.

#### Renaming the base

You can assign a meaningful name to your base if you have several bases.

Menu > SETTINGS > ADVANCED SET. > SET BASE > RENAME BASE Follow the instructions on the screen and confirm.

#### The line

Important We do not recommend that you change line settings without first contacting your operator, as this may result in your phone line being disconnected.

### Changing the network type

You can connect your phone to a public or private network.

Menu > SETTINGS > ADVANCED SET. > SET LINE > NETWORK TYPE > PRIVATE or PUBLIC

Follow the instructions on the screen and confirm.

ATTENTION

Per default your network type is set to PUBLIC. If you connect your base to a Gateway it is necessary to change the network type to PRIVATE to correctly assign the name of your contact (If the caller recognition service is activated on your line).

#### Changing the dialling type

You can choose between TONE or PULSE dialling..

Menu > SETTINGS > ADVANCED SET. > SET LINE > DIAL > TONE or PULSE

Follow the instructions on the screen and confirm.

#### Changing the flash duration

You can configure the flash duration if you use your phone abroad or on private PABX network, you may need to modify the flash duration in order to use your telephone correctly with regard to the following functionalities: outgoing 2nd call, incoming 2nd call, 3 way calling.

Please contact your service provider to obtain the correct flash duration and then modify it by doing the following.

Menu > SETTINGS > ADVANCED SET. > SET LINE > FLASHING > 80 MS to 600 MS

Follow the instructions on the screen and confirm.

## Defining the outside call prefix (PABX)

If you use your phone within a private autoamtic branch exchange network (=PABX) you can assign a prefix to make calls outside that network.

Menu > SETTINGS > ADVANCED SET. > SET LINE > PABX PREFIX > ACTIVATE / DEACTIVATE or PREFIX or EDIT LENGTH

The following options are available:

- ACTIVATE / DEACTIVATE : to define the prefix status.
- PREFIX: set up a number that will allow you access to the external line.
- EDIT LENGTH: Define a maximum length for numbers within the private network (from 01 -99). When a longer number is dialled, it will automatically add the above defined prefix for an external call.

#### **Modifying the country**

Tihs menu allows you to select the country where you are using the telephone.

Menu > SETTINGS > ADVANCED SET. > SET LINE > COUNTRY

Follow the instructions on the screen and confirm.

# **Answering machine settings**

#### Changing the remote querying code

This code allows you and your family remote access to the messages on your answering machine.

Menu > ANS.MACH > SETTINGS > REMOTE CODE > MODIFY CODE?

Follow the instructions on the screen to change the code.

Note The default code is 0000.

This code must be modified for remote access to be activated.

## Changing the recording quality

Menu > ANS.MACH > SETTINGS > MODE ENREG. > HIGH or STD

Two quality modes are available:

- HIGH for higher quality (12 minutes and 30 seconds of recording),
- STD for standard quality (24 minutes).

# **Changing the number of rings**

Change the ringing time before your answering machine accepts a call.

Menu > ANS.MACH > SETTINGS > NO OF RINGS > 2 > 7

You can choose between 2 and 7 rings.

Note Please be aware that some telephone lines do not support this settings.



#### The alarm

Note

The alarm sounds for 60 seconds through the handset speaker. To stop the alarm clock, press any key on the handset.

#### **Programming the alarm**

Menu > ACCESSORIES > ALARM

To program the alarm:

- 1 Depending on the alarm status, enable or disable the ALARM function.
- 2 If necessary, change the ring tone.
- 3 Select the time at which you want to be woken up.

For further details, refer to the following sections.

#### Finding out the alarm status

Menu > ACCESSORIES > ALARM

The display indicates the alarm status (ALARM CLOCK OFF or the alarm time programmed).

Confirm to save the indicated information or display the options by pressing  $\P$ .

#### **Enabling/Disabling the alarm**

Menu > ACCESSORIES > ALARM > ACTIVATE or DEACTIVATE

Follow the instructions on the screen and confirm.

Once the alarm is enabled, the \( \mathrelefta \) icon is displayed on the screen.

## Changing the ringing tone

Menu > ACCESSORIES > ALARM > RING TONE

Scroll down the list of available ring tones and confirm.

#### **Defining the wake-up time**

Menu > ACCESSORIES > ALARM > SET TIME

Follow the instructions on the screen and confirm.

#### The Surveillance mode

This function allows you to use your phone like a baby monitor by using one handset as a transmitter (placed in the room) and another handset as the receiver.

Note

You must have at least two handsets registered on the same base to use this mode.

## **Enabling the surveillance mode**

Menu > ACCESSORIES > ROOM, MONITOR







Handset transmitter

#### ON THE RECEIVING HANDSET:

1 Use the browser button to select and call the second handset which will be used as the transmitter.

#### ON THE TRANSMITTING HANDSET:

- 2 Accept the call from the other handset by pressing \(\cup\$.
- 3 Confirm activation of surveillance mode.

Note In surveillance mode the transmitting handset will not receive any exernal calls. You can still make or accept a call from the receiving handset however.

## Disabling the surveillance mode

Press **Off** on the receiving and transmitting handset to deactivate the surveillance mode.





# Call logs

Logs are lists of numbers or events received by your phone.

Depending on your operator, call logs contain the following information:

- your contact's name or number,
- the call time or date.

Note Yo

Your calls log will display the last 20 incoming and the last 30 outgoing calls.

## Accessing the call log

Menu > CALLS > INCOMING CALLS or OUTGOING CALLS

Scroll through the list of stored numbers.

You can use the options described in section "Managing incoming or outgoing calls", page 51.

A shortcut is set as default for the \_\_ key to access the log directly (please consult section "Setting up short-cut keys ", on page 36).

#### Managing incoming or outgoing calls

Menu > CALLS > INCOMING CALLS or OUTGOING CALLS > Option

Use the following options from the call list to:

- VIEW: display the information about the selected call,
- · CALL: call the displayed number,
- DELETE: delete the stored number,
- STORE NUMBER: save the number in your phonebook,
- DELETE ALL : delete all the numbers in the list.

# The events log

The NEW EVENTS! message informs you that you missed a call or message.

## **Checking new events**

Please use the short-cut key:



Or Menu > CALLS > EVENTS > VIEW

### **Enabling/Disabling event notification**

Disable this function to delete the display of the **NEW EVENTS!** message.

Menu > CALLS > EVENTS > ACTIVATE or DEACTIVATE

#### **Delete the notifications**

All notifications are stored in the events log and can be reviewed or deleted.

Menu > CALLS > EVENTS > DELETE NOTIF.

Select the event and confirm.

# **Troubleshooting**

# FAQ

| WHAT TO DO IF                | CHECK IF   |
|------------------------------|--|
| I can't hear the dial tone   | <ul> <li>the base power cord connected to a working outlet</li> <li>the telephone line cord connected to the base unit and the wall jack</li> <li>the handset is out of range of the base</li> </ul>                                 |
| The caller can't hear me     | <ul> <li>the secret mode is disabled (see section<br/>"Enabling/Disabling the secret mode (during a<br/>call) ", on page 26).</li> </ul>   |
| The Handset does not ring    | <ul> <li>silent mode is not set (see section<br/>"Enabling/Disabling the silent mode ", on page 35).</li> </ul>  |
| No display on the screen     | <ul> <li>batteries are fully charged.</li> <li>batteries are properly installed (see section "Setting up the handset ", on page 10).</li> </ul>  |
|                              | <ul> <li>make sure no one else is using another handset.</li> <li>make sure you are not calling a restricted telephone number (see section "Call restriction (Parental Control) ", on page 37).</li> </ul>                           |
| My answerphone does not work | <ul> <li>answering phone is ON (see section "Enabling/disabling the answering machine ", on page 30).</li> <li>your answering machine has not reached its recording capacity ("Changing the recording quality", page 46).</li> </ul> |

If you require a further help with your product please do not hesitate to contact the friendly Sagemcom Support Team:

phone: 0845 0900 316\*

email: support.service@sagemcom.com

\*3.95 pence per minute from all fixed lines, tariff cost effective from 01/09/2009)

# **Environment**

Environmental protection and sustainable development is an important priority for Sagemcom. Sagemcom has a policy of using environmentally-friendly systems and makes environmental protection an essential part of the life-cycle of its products – from manufacturing, to installation, operation and disposal.

# **Packaging**



The logo (green point) on the packaging means that a fee is paid to an authorised national organisation to improve packaging recycling and the recycling infrastructure. Follow the local sorting regulations for this type of waste product in order to improve recycling.

#### **Batteries**

If your product contains batteries, they must be disposed of at the designated collection points.

# The product



The crossed out dustbin displayed on the product signifies that it belongs to the electrical and electronic equipment group. The European regulations request you to carry out your own selective recycling collection at:

- •the sales outlet when you buy a similar new device.
- •the collection points available in your area (recycling centres, sorting points, etc).

This means you participate in the recycling and valorisation of used electric and electronic goods which would otherwise have a negative impact on the environment and health.



## **Guarantee**

# Terms and Conditions for United Kingdom & Ireland only

In order to apply the guarantee, or for technical assistance, you should contact the Sagemcom Helpdesk (0845 0900 316) or the retailer you purchased your equipment from.

Please make sure that you use your equipment only for the purpose for which it was designed and under normal usage conditions.

Sagemcom do not accept any liability for the equipment if used outside the frame of its original designed purpose or any consequence that may arise from this usage.

Should any malfunction arise, the Sagemcom Helpdesk or your retailer will advise you how to proceed.

#### A) General Guarantee conditions

Sagemcom undertakes to remedy by repair or exchange at its own convenience, free of charge for labour and replacement parts, any defects in the equipment during the guarantee period of 12 (twelve) months or 3 (three) months for accessories, from the date of original invoice of the Equipment, where those defects are a result of faulty workmanship.

Unless the customer has concluded with Sagemcom a maintenance contract in respect of the equipment which specifically provides for repairs to be carried out at the customer's premises, the repairs will not be carried out on the equipment at the customer premises.

The customer must however return the defective equipment at his/her own expense, to the address supplied by the Sagemcom Helpdesk or by the retailer.

In the case that a product needs to be sent in for a repair, it must always be accompanied by a proof of purchase (which is not altered, written on or in any way made illegible) showing that the product is still under guarantee. In the case that no proof of purchase is enclosed, the Sagemcom repair centre will use the production date as its reference for establishing the guarantee status of the product.

Apart from all legal obligatory rules, Sagemcom, do not give any Guarantee, either implicit or explicit which is not set force in the present section, and can not be held responsible for any direct or indirect, material or immaterial damage, either in or out of the frame of the present guarantee.

If any provision of this guarantee shall be held to be in whole or in part invalid or illegal due to an obligatory rule applicable to consumers pursuant to their national legislation, such invalidity or illegality shall not impair or affect the remaining provisions or parts of this guarantee.

This guarantee does not affect the Customer statutory rights

#### B) General Guarantee conditions

Sagemcom shall have no liability under the guarantee in respect of:

- Damage, defects, breakdown or malfunction due to one or more of the following:
  - Failure to properly follow the installation process and instructions for use
  - An external cause to the equipment (including but not limited to: lightening, fire, shock, vandalism, inappropriate conditions of electrical network or water damage of any nature)
  - Modifications made without the written approval of Sagemcom
  - Unsuitable operating conditions, particularly of temperature and humidity
  - Repair or maintenance of the equipment by persons not authorised by Sagemcom
- Wear and tear from normal daily use of the equipment and its accessories
- Damage due to insufficient or bad packaging of equipment when returned to Sagemcom
- Usage of new versions of software without the previous approval of Sagemcom
- Work on any equipment or software modified or added without the prior written consent of Sagemcom
- Malfunctions not resulting from the Equipment or from software installed in user workstations for the purpose of use of the equipment.
  - Communication problems related to an unsuitable environment including:
  - Problems related to access and/or connection to the Internet such as interruptions by access networks or malfunction of the line used by the subscriber or his correspondent
  - Transmission faults (for example poor geographical coverage by radio and TV transmitters, interference or poor line quality)
  - Local network faults (wiring, servers, workstations) or the failure of the transmission network (such as but not limited to interferences, fault or poor quality of the network)
  - Modification of the parameters of the cellular or broadcast network carried out after the sale of the Product



 Normal servicing (as defined in the user guide supplied with the equipment) as well as malfunctioning due to servicing not being carried out. Servicing costs are in any event always borne by the customer.

Malfunctions resulting from the usage of products, consumables or accessories not compatible with the equipment.

#### C) Out of Guarantee Repairs

In the cases set forth in B) as well as after expiry of the guarantee period, the customer must ask the Authorised Sagemcom Repair Centre for a cost estimation prior to work being carried out. In such cases, the repair and delivery costs will be invoiced to the customer.

The foregoing shall apply unless otherwise agreed in writing with the customer and only for the United Kingdom and Ireland.

